Welcome to the Summer issue of the Royal Credit Union Volunteer Newsletter. This issue includes information regarding Cookie Days, Volunteer Opportunities, Upcoming Events, and more.

As a reminder, to remain in the Volunteer Program, you need to complete and report an average of four hours per month in an approved volunteer service. After reaching Lifetime Volunteer Member status, you do not need to report hours, but you still can if you’d like. Submit your hours in one of the following ways: mail your “Volunteer Activity Report” postcards, send an email to volunteers@rcu.org or call one of our Community Engagement Coordinators listed below. If you need additional “Volunteer Activity Report” cards, please let a coordinator know.

Cookie Days
Royal Credit Union schedules monthly Cookie Days in all of our offices. Members of the Volunteer Program donate their time to help on Cookie Days to greet Members, offer cookies and coffee, and help restock supplies (all with the help of office staff).

Cookie Day dates for 2019/2020:
- Monday, June 3, 2019
- Monday, July 1, 2019
- Thursday, August 1, 2019
- Tuesday, September 3, 2019
- Tuesday, October 1, 2019
- Friday, November 1, 2019
- Monday, December 2, 2019
- Thursday, January 2, 2020
- Monday, February 3, 2020

Thank you to everyone who is already signed up! If you are interested in volunteering for one of the above Cookie Days, please contact Holly at 715-833-8112 or by email at holly.hermanson@rcu.org.
**VOLUNTEER OPPORTUNITIES**

Go to [rcu.org/youth-community/volunteer-program](http://rcu.org/youth-community/volunteer-program) to learn more about the volunteer program and to find more volunteer opportunities.

### CHIPPEWA VALLEY AND EXTENDED

**Friends of the L.E. Phillips Memorial Public Library**
400 Eau Claire Street, Eau Claire, WI  
Contact: 715-831-5301  
[www.ecpubliclibrary.info/volunteering/](http://www.ecpubliclibrary.info/volunteering/)

**Hope Gospel Mission**
8 South Farwell Street, Eau Claire, WI  
Contact: 715-522-5566  
[www.hopegospelmission.org](http://www.hopegospelmission.org)

**Ruby’s Pantry**
531 E. South Avenue, Chippewa Falls, WI  
Contact: 715-235-2920  
[www.steppingstonesdc.org](http://www.steppingstonesdc.org)

### ST. CROIX VALLEY AND MINNESOTA

**Kinship of Polk County**
118 Center Street, Amery, WI  
Contact: 715-268-7980  
[www.polkkinship.org](http://www.polkkinship.org)

**Kids ’n Kinship**
14870 Granada Avenue #127, Apple Valley, MN  
Contact: 651-686-0990  
[www.kidsnkanship.org](http://www.kidsnkanship.org)

**Osceola Medical Center**
2600 65th Ave, Osceola, WI  
Contact: Sara Cutts, 715-294-5757  
[www.osceolamedicalcenter.com](http://www.osceolamedicalcenter.com)

**River Falls Food Pantry/Backpack Program**
222 N. Main St. Suite C, River Falls, WI  
Contact: Mary Jo Sutton, 715-426-9000  
[www.rfcfp.org](http://www.rfcfp.org)

### UPCOMING EVENTS

**For more upcoming events go to [rcu.org/Events](http://rcu.org/Events)**

#### CHIPPEWA VALLEY AND EXTENDED

**Senior Americans Day**
Tuesday, June 4  
8:30 a.m.-3:30 p.m.  
UWEC Davies Center, Eau Claire, WI

**Colby Cheese Days**
July 19-21  
Colby, WI

**Whitehall Beef and Dairy Days**
August 15-18  
Whitehall, WI

**JOIN US FOR ROCK THE RIVERFRONT**

June 22, 2019  
Register now for the 25th Annual Rock the Riverfront featuring the Charity Classic brought to you by the RCU Foundation. Go to [rcu.org](http://rcu.org) to register for one of the races or to plan your day with us in Phoenix Park, Eau Claire. We’ll have Kids’ Games, Bounce Houses, Food Trucks, and more! Your participation will benefit three local charities.

#### ST. CROIX VALLEY & MINNESOTA

**Polk-Burnett Electric Open House**
Friday, June 7  
1-3 p.m.  
Centuria, WI

**Stillwater Chamber Food Truck Extravaganza**
Saturday, June 15  
11 a.m.-8 p.m.  
Stillwater, MN

**River Falls Days Parade**
July 12-14  
6:30 p.m.-8 p.m.  
River Falls, WI

**PRAIRIE BURN MUSIC FESTIVAL**

September 14, 2019  
This event features amazing all-ages tunes, great food, delicious beverages, and games for kids. Proceeds benefit Twin Cities YMCA Camp endowments, making life-changing camp experiences accessible to all for many years to come. To volunteer contact [prairieburn@ymcamn.org](mailto:prairieburn@ymcamn.org) for more information.
ACROSS
1. Clothing for swimming
4. Use this to keep mosquitoes from biting
6. These keep water out of your eyes
7. Tradition on July 4th
8. Run through this when it’s hot out
9. Gravity makes you go fast down this
11. Insects which light up at dusk
13. _______ is a necessity in hot weather
16. Full of water for swimming
17. Goes back and forth with a push
18. Jumping in headfirst
19. Footwear for summer
21. Ride the waves with a _______ board.
22. Full of sand and waves
23. Place to picnic and play
24. For drying off when you are wet

DOWN
2. Often served in a cone
3. Large refreshing fruit
5. You’ll need this to prevent sunburn
10. Refreshing summer beverage
12. You’ll need a tent for this activity
14. A shirt without sleeves
15. You’ll be in a car on a highway for a _______
19. Summer clothing for your legs
20. Cool spot under a tree
Royal Credit Union is hosting Shred Days for Members and the general public to properly dispose of their personal documents and files. We are partnering with professional document management and destruction companies that will destroy all documents on site.

Acceptable items to shred include personal records, bills, receipts, books, bound paper, brochures, envelopes, file folders, CDs, and floppy media. We will accept two file-size boxes per person.

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<td>Royal Credit Union - Menomonie North Office</td>
<td>Tuesday, May 14</td>
<td>5:30-7 p.m.</td>
<td>2615 Hils Court</td>
<td>Menomonie, WI 54751</td>
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<tr>
<td>Royal Credit Union - Edina Office</td>
<td>Friday, May 17</td>
<td>10 a.m.-12 p.m.</td>
<td>4450 West 76th Street</td>
<td>Edina, MN 55435</td>
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<tr>
<td>Royal Credit Union - Stillwater Office</td>
<td>Saturday, May 18</td>
<td>10 a.m.-12 p.m.</td>
<td>13161 60th Street North</td>
<td>Oak Park Heights, MN 55082</td>
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Kendra Kostman has been a volunteer in our Menomonie North Office since October of 2014. Kendra volunteers her free time to serve our Members cookies and coffee once a month. Not only does she fill the office with delicious treats, she also makes our office beautiful with decorations that are fitting for each month and season. This is absolutely going above and beyond the call of duty and the Members in this community truly notice all the hard work she puts into each day. Kendra plans ahead for each month in the office.

“I like talking with the Members, meeting new people and decorating the office,” says Kendra. Branch Supervisor Zach Mara explains, “Kendra is always conversing with Members and having fun with them when she is there. She loves to give our Members the cookies and coffee as they come in!”

Ashley Verthein, one of our Member Account Representatives, said, “Kendra always says hello to every Member who walks in the door. Kendra is inviting and helps out the Members as best she can or finds a team member who can help them out if she cannot.” Besides the delicious smells of coffee and cookies and the kind effort put into the themed decorations, Kendra truly brings so much joy and energy to the office. We appreciate that she has devoted so much time to our office. She is such a joy to have!

Harold Aebly, a longtime friend of Kendra, regularly stops by the branch to assist and visit with Kendra while she serves coffee and cookies. Harold says he comes to “test out the coffee” to make sure we are serving our Members a quality blend. Jokingly, Harold was asked if he’s ever had a bad batch. He replied with, “I’m retired military; there is no bad cup of coffee.” Harold and Kendra grew up together in Glenwood City and are still friends today.

Volunteering is so sweet!

If you’d like to share your volunteering story with us, please email it to volunteers@rcu.org and you could be featured in our next newsletter or on our website.

Volunteer Spotlight: Cookies, Coffee, and Kendra!

Above from left: Kelsie Hoitomt, Laurey Schlottman, Ashley Verthein, Kendra Kostman, Zach Mara.
Volunteer Check Orders
Please stop into one of our convenient locations or call Member Service at 800-341-9911 to place an order. If you order checks online, the system will not recognize that you get them at no cost.

Go Green with us!
To get the latest information about volunteer opportunities, community events, and to help save the planet please send us your email address at volunteers@rcu.org.

Home Equity Line of Credit
Plus $150 off closing costs!
As low as
2.99% APR*
Introductory Fixed Rate For 12 Months
5.00% APR*
Current Variable Rate Offer Expires June 30, 2019!

rcu.org/299 1-800-341-9911