Welcome to the winter issue of the Royal Credit Union Volunteer Newsletter. Included you will find information regarding Cookie Days, Volunteer Opportunities, Upcoming Events, and more.

As a reminder, to remain in the Volunteer Program, you need to complete and report an average of four hours per month in an approved volunteer service. After reaching Lifetime Volunteer Member status, you do not need to report hours, but you still can if you’d like. Submit your hours in one of the following ways:

- Mail your “Volunteer Activity Report” postcards
- Send an email to volunteers@rcu.org
- Call one of our Community Engagement Coordinators
- Complete the form at www.rcu.org/VolunteerHours

If you need additional “Volunteer Activity Report” cards, please let a coordinator know.

Royal Credit Union schedules monthly Cookie Days in all of our offices. Members of the Volunteer Program donate their time to help on Cookie Days to greet Members, offer cookies and coffee, and help restock supplies (all with the help of office staff).

**Cookie Day dates for 2020:**

- Monday, March 2, 2020
- Wednesday, April 1, 2020
- Friday, May 1, 2020
- Monday, June 1, 2020
- Wednesday, July 1, 2020
- Monday, August 3, 2020
- Tuesday, September 1, 2020
- Thursday, October 1, 2020
- Monday, November 2, 2020
- Tuesday, December 1, 2020
- Monday, January 4, 2021

Thank you to everyone who is already signed up! If you are interested in volunteering for one of the above Cookie Days, please contact Holly at 715-833-8112 or by email at Holly.Hermanson@rcu.org.
WINTER WEATHER CROSSWORD

WORD BANK
AIR
ATMOSPHERE
BLIZZARD
CLIMATE
CLOUD
CONDENSATION
DRIZZLE
FLOOD
FOG
FORECAST
FREEZE
FROST
GLOBAL WARMING
HAIL
HEAT
HUMIDITY
ICE
LIGHTNING
METEOROLOGIST
OVERCAST
PRECIPITATION
RAIN
SLEET
SNOW
STORM
TEMPERATURE
THERMOMETER
THUNDER
TORNADO
TROPICAL
VISIBILITY
VORTEX
WARM
WEATHER
WINDCHILL
ROYAL CREDIT UNION VOLUNTEER APPRECIATION LUNCHEON!
The 2020 Volunteer Luncheon is right around the corner. Please mark your calendars for Monday, May 4, 2020! We’re keeping our fingers crossed that we won’t have to deal with any blizzards this year… but you never know!

Luncheon details:
- Date: Monday, May 4
- Time: 11:30 a.m.-1 p.m.
  - 11:30 Social Gathering
  - 12:00 Welcome with lunch and presentation to follow
- Location: 29 Pines/Sleep Inn & Suites Conference Center, 5872 33rd Avenue, Eau Claire, WI 54703
- Meal Choices
  - Option A- Tender Buttermilk Fried Lemon Dijon Chicken
  - Option B- Broccoli Alfredo & Breadstick (vegetarian option)

Cost to attend:
- Royal Credit Union Volunteer Member – FREE
- Guest – $12 (pay at the door)

Please RSVP by Monday, April 6, 2020 by visiting www.rcu.org/volunteerlunch, emailing Sarah at Sarah.Jaeger@rcu.org, or by phone at 715-246-2265 ext. 3142. Please be sure to include your meal choice (A or B) for each attendee you RSVP for.

VITA OFFERS FREE INCOME TAX RETURN ASSISTANCE TO QUALIFIED TAXPAYERS
Royal Credit Union is partnering with Chippewa Valley Technical College and the Volunteer Income Tax Assistance (VITA) program to provide assistance to community members with their tax returns. VITA was created to provide free income tax return assistance to taxpayers who cannot afford to pay for professional help. VITA volunteers provide free tax assistance to anyone with an adjusted gross annual income of $54,000 or less including disabled, non-English speaking, senior and special needs taxpayers.

Royal Credit Union is among a number of credit unions in Wisconsin who are taking the initiative to help build financially strong, self-supporting families and communities by offering innovative services like VITA.

Appointments for VITA are required; to make an appointment please contact Member Service at 800-341-9911.

VITA Program Dates and Details
- Dates: Thursdays from February 6 until April 9 (Excluding March 19)
- Times: Appointments will be available from Noon to 4 p.m.
- Location: Royal Credit Union Eau Claire Southwest office 1049 West Clairemont Avenue Eau Claire, WI 54701
- More Info: www.rcu.org/VITA

ROYAL CREDIT UNION VOLUNTEER APPRECIATION LUNCHEON!

JOIN US
SATURDAY, JUNE 27, 2020
FEATURING THE CHARITY CLASSIC YOU KNOW & LOVE, AND EVEN MORE FAMILY FUN

ROCK THE RIVERFRONT
PHOENIX PARK • EAU CLAIRE • WISCONSIN

Register today! rcu.org/Race 10K | 2 MILE | YOUTH RACES | NEW VIRTUAL RACE | FAMILY FUN | FOOD | GAMES
VOLUNTEER OPPORTUNITIES
Go to rcu.org/volunteers to learn more about the volunteer program and to find more volunteer opportunities.

CHIPPEWA VALLEY AND EXTENDED

Friends of the L.E. Phillips Memorial Public Library
400 Eau Claire St., Eau Claire, WI
Contact: 715-831-5301, friendsofthelibrary@eauclaire.lib.wi.us
www.ecpubliclibrary.info/volunteering/

Hope Gospel Mission
8 South Farwell Street, Eau Claire, WI
Contact: 715-552-5566, volunteer@hopegospelmission.org
www.hopegospelmission.org

Ruby’s Pantry
531 E. South Ave., Chippewa Falls, WI
Contact: 715-723-2872
www.rubyspantry.org

UPCOMING EVENTS
For more upcoming events go to rcu.org/Events

CHIPPEWA VALLEY AND EXTENDED

Chippewa Valley Home Builders Association
Home & Garden Show
Friday, February 21, 1 p.m.-8 p.m.
Saturday, February 22, 9 a.m.-5 p.m.
Sunday, February 23, 10 a.m.-4 p.m.
Chippewa Valley Expo Center, Eau Claire, WI

Empty Bowls - Feed My People Eau Claire
Thursday, March 5, 11 a.m.-7 p.m.
Florian Gardens, Eau Claire, WI

Neighbors Past and Present
Tuesday, March 2 - Saturday, April 24
Chippewa Valley Museum, Eau Claire, WI

ST. CROIX VALLEY AND MINNESOTA

Hope for Youth
2665 4th Avenue North, Suite 40, Anoka, MN
Contact: 763-323-2066, www.hope4youthmn.org

Amery Regional Medical Center
265 Griffin St. E., Amery, WI
Contact: 715-268-8000, www.amerymedicalcenter.org

Better Bites St. Croix Valley
1417 Northridge Dr., Hudson, WI
Contact: 715-600-1818, www.betterbitesscv.org

The Bridge For Youth
1111 West 22nd Street, Minneapolis, MN

AUTO LOANS
AS LOW AS
2.99% APR
Visit an office or go to rcu.org/AutoLoans

CODY DAYTON
ROYAL CREDIT UNION MEMBER

Chippewa Valley Home Builders Association
Apple Valley Chamber Home & Garden Show
Saturday, April 4
9 a.m.-3 p.m.
Eastview High School - Apple Valley, MN

Empty Bowls - New Richmond
Thursday, April 23
5 p.m.-8 p.m.
New Richmond High School Cafeteria, New Richmond, WI

Hudson Community Expo
Sunday, May 3
11 a.m.-3:30 p.m.
Hudson Sports & Civic Center, Hudson, WI
CHECK ORDERS
Please visit one of our convenient locations or call Member Service at 800-341-9911.

GO GREEN WITH US!
If you would like to receive future volunteer newsletters and other volunteer information by email, please send a request to volunteers@rcu.org.

HIGH-YIELD CERTIFICATES
EARN UP TO 1.97% APY

Visit an office, go to rcu.org/Certificates or call 800-341-9911